1. Dimensions = customer, delivery\_agent, hotel\_details, reviews
2. Fact = order\_details,

|  |
| --- |
| Order\_details  Order\_id  Customer\_id  Hotel\_id  Item\_id1  Delivery\_peson\_id  Total\_cost  Date  Time\_ordered  Delivery\_time  Payement\_id |

|  |
| --- |
| Hotels  Hotel\_id  Hotel\_name  Hotel\_address  Hotel\_contact  ratings |

1. Grain is each row with details of each order

|  |
| --- |
| delivery\_agent  delivery\_agent\_id  delivery\_agent\_name  delivery\_agent\_address  delivery\_agent\_contact  delivery\_agent\_rating |

|  |
| --- |
| reviews  review\_no  hotel\_id  review\_comment  Review\_date |

|  |
| --- |
| **customer**  **Customer\_id**  **Customer\_name**  **Customer\_address**  **Order\_id**  **Date**  **Time** |

|  |
| --- |
| items  item\_id  Item\_name  Item\_category  hotel\_id  item\_price |

|  |
| --- |
| payments  Payment\_id  Payment\_method  Items\_id  delivery\_charges  additional\_charges  Total\_cost |